



A 2-day intensive course on

Effective Operational Risk Management In Organisations

25-26 March 2009 | JW Marriott Hotel Kuala Lumpur

OBJECTIVES

This course aims to rationalise and identify that operational risks do not crop up just by themselves; but because there are inadequate or failed internal processes, systems, people as well as the state of affairs of the internal and external events that influence the organisation's business and operating environment. Among the many risk areas that were poorly or inadequately managed in business and non-business organisations is operational risk. This has caused many organisational and corporate failures.

Participants attending this course will learn and achieve the above objectives of identifying and managing operational risks and training in their organisations. They will learn how to measure/quantify the various operational risks in their business, products and services. They will also understand better the drivers of operational risks, which largely centres on people, systems, processes and the operating environment.

COURSE HIGHLIGHTS:

- Understanding What Operational Risk Management Is All About
- Operational Risk Management Fundamentals
- Measuring Operational Risks
- Grading And Reporting Your Operational Risk
- Knowing The Cornerstones Of Operational Risk Management
- The 4 Drivers Of Operational Risk
- Operational Risk Concerns And Impacts
- Other Inter-Related Risk Groups Or Domains Other Than Operational Risk
- Knowing Operational Risk Mitigants
- Tools To Manage Operational Risks
- Operational Risk Management And Today's Hype In Corporate Management
- Operational Risk Management...New Or Has Always Been Part Of Management's Concern?
- Focal Operational Risk In Any Organisation Non-Compliance With Regulatory Requirements Is A Major Issue
- Is Operational Risk Management (ORM) Difficult?
- Your Typical Operational Risk Management Framework Documentation
- Outcome When Your Operational Risk Management Structure Failed
- Issues In Operational Risk Management

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