



A 2-day intensive program on

Measuring & Maximizing Your Human Resource Asset for Profit Improvement & Business Growth

27-28 May 2009 | Sheraton Subang Hotel & Towers

INTRODUCTION

The ability to manage is very important to Managers because their leadership, human relations and communication skills are essential to the success of their role. Further, managers must be able to make good decisions, resolve conflicts, influence and motivate their subordinates to greater success. This course provides a good number of questionnaires, which will bring about their awareness in these areas.

This course introduces participants to the management of innovation, culture, leadership and change. Change is constant. The ability to define problems and turning them into opportunities create a foundation for success.

The ability to manage innovation and change will help participants understand the tension between meeting today's performance demands and preparing their organizations for future innovation.

METHODOLOGY

A combination of interactive lectures and visual aids, case studies, practical exercises and group discussion.

FOCUSING ON

- Maximizing Returns Of Investment From Human Resource
- Managing Performance By Connecting People Strategy To Business Strategy
- Enhancing Productivity & Competitiveness Through Performance-Linked Wage Systems
- Communication And Leadership In People Management
- Interpersonal Relations, Communication & Conflict
- The Competency Based HRM Approach
- Integrating Management Training Into The Strategic Management & Performance Management Systems
- Effective Strategies For Managing & Retaining Talent
- Importance Of HR Policies & Practices In People Management
- Morale & The Quality Of Work Life
- Building Culture And Branding For Competitive Advantage

SPECIALLY DESIGNED FOR:

- Senior Managers
- Production Managers
- Operations Managers
- Sales Managers
- Customer Service Managers
- Line Managers
- HR Managers
- Executives & Supervisors
- Business Owners

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