



A 2-day program on

14-15 DECEMBER 2009

CROWN PLAZA MUTIARA HOTEL
KUALA LUMPUR

Improving Maintenance

Performance With *DMAIC* * Strategies

* (Define, Measure, Analyse, Improve, Control)

THE PROGRAM WILL BENEFIT

- Engineers
- Maintenance Managers
- Equipment Maintenance Managers
- Building Maintenance Managers
- Facilities Managers
- Maintenance Supervisors & Superintendents
- Equipment Personnel
- Maintenance Coordinators
- Technical Managers
- All maintenance/technical leaders groomed for upgrade

AFTER ATTENDING THIS PROGRAM, PARTICIPANTS WILL BE ABLE TO

- Establish the correct vision and mission for maintenance
- Have practical knowledge of OEE, MTBF, MTTR, MTBA, ROQ, PE, SMED
- Better understand root cause analysis tools - FTA, C&E, WHY,WHY and inter relations diagram
- Knowing how to implement PDCA, GANNT charting techniques
- Having more control and maintenance of results

METHODOLOGY

Interactive lectures, explanations, case studies, learning discussions, group sessions, Q & A

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